



Because connections matter.

September 2023

To Our Valued Customers:

Thank you for choosing Quadient as your technology provider for mailing and shipping operations. Quadient is proud of our longstanding partnership with the United States Postal Service (USPS®).

From time to time, the USPS® will announce new standards to enhance the security and integrity of the equipment used to prepare mail. In recent years, the Intelligent Mail Indicia (IMI) was introduced. An IMI imprint provides much more detailed real-time transaction data, enabling the USPS® to automate operations, employ better security standards, and ensure correct postage is applied.

According to the "POSTAL SERVICE 39 CFR Part 501 Authorization to Manufacture and Distribute Postage Evidencing Systems":

Effective **December 31, 2024**, all Postage Evidencing Systems that do not to produce Intelligent Mail Indicia (IMI) for evidence of pre-paid postage must be withdrawn from service. Non-IMI indicia, which are not compliant with the then-current version of the IMI-PC, will be decertified and may not be used as a valid form of postage evidence.

However, to maintain continuity of mailing operations for our customers that process large volumes of mail, the USPS® has extended the withdrawal date to **December 31, 2027**, for current Quadient customers with IS-440/IN-600, IS-480/490, IN-700/750, IS-5000/6000, and IJ15K with auto-feed equipment.

Quadient offers a full range of iX-series mailing systems that are fully IMI compliant and USPS® approved (<https://mail.quadient.com/en/postage-meters-mailing-systems>). Quadient's sales and service teams are available to assist you through this transition. It is also a great opportunity to reevaluate your mailing and shipping solutions as a whole. Speak to a Quadient mail expert who can help identify the best suite of solutions to meet your needs and help guide you through the process.

Sincerely,

A handwritten signature in black ink, appearing to read "K. O'Connor".

Kevin O'Connor
Vice President, Channel Marketing & Planning